



Cuyahoga County Division of Children & Family Services
2021 Community Partners

Bridging & Unifying Community Services (Mt. Pleasant) Lead Agency: Murtis Taylor Human Services System 13422 Kinsman Road ♦ Cleveland, OH 44120 Phone: (216) 283-4400 Fax: (216) 295-1572 Referrals/TDM Notifications: mthssmtpleasant@gmail.com				
Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Lovell Custard	Director	216-283-4400 x 2296	lcustard@murtistaylor.org	Cleveland Highland Hills (44122 only) Warrensville Heights (44122 only) Zip Codes: 44120, 44122, 44112
Heather Brissett	Program Director	216-283-4400 x 2295	hbrissett@murtistaylor.org	
Cheryl Mays	Supervisor	216-283-4400 x 2319 216-971-3895	cmays@murtistaylor.org	
Toni Cora	Wrap Specialist	216-283-4400 x 2234 216-971-3929	tcora@murtistaylor.org	
Sonja Whisenant	Wrap Specialist	216-283-4400 x 2231 216-972-5049	swhisenant@murtistaylor.org	
Keturah Thompson	Resource Specialist	216-283-4400 x 2304 216-971-3904	kthompson@murtistaylor.org	

Catholic Charities – Fatima Family Center 6809 Quimby ♦ Cleveland, OH 44103 Phone: (216) 361-1244 or (216) 391-0505 Fax: (216) 361-9444 Referrals/TDM Notifications: houghcollab6809@gmail.com				
Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
LJean Ray	Director	216-391-0505	ljay@ccdogle.org	Chagrin Falls Village Goodrich - Kirtland Hough (Cleveland Area) Huntington Valley Hough (Cleveland Area) Zip Codes: 44022, 44103, 44114
Sheila Ferguson	Supervisor	216-785-3364	saferguson@ccdogle.org	
Darnice Diggs, BSW	Wrap Specialist	216-361-1244		
Danielle Peck, MSSA	Wrap Specialist	216-361-1244	dnpeck@ccdogle.org	
Rhonda DeRusha,, BSW	Wrap Specialist	216-361-1244	rkderusha@ccdogle.org	
Rhonda Wilson, CDCA	Wrap Specialist / Visitation Coach	216-361-1244	rlwilson@ccdogle.org	
Deena Reaves/Nettie Holloway	Resource Specialist	216-391-0505	dreeves@ccdogle.org	

Catholic Charities – St. Martin De Porres
1264 East 123rd Street ♦ Cleveland, OH 44108

Phone: (216) 268-3909

Fax: (216) 268-0207

Referrals/TDM Notifications: vhearn@ccdolcle.org or crwilliams@ccdogle.org

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Karnese McKenzie	Director	216-268-3909	kmckenzie@ccdogle.org	Bratenahl Collinwood Forest Hills Glenville Zip Codes: 44108, 44110
Virginia Hearn	Associate Director	216-268-3909 x 224	vhearn@ccdogle.org	
Carmen Williams	Program Administrator	216-268-3909 x 267 216-212-2336 cell	crwilliams@ccdogle.org	
Cynthia Pittman	Wrap Specialist / System of Care Coordinator	216-268-3909 x 263	cpittman@ccdogle.org	
Ediesha Cole	System of Care Coordinator / Resource Specialist	216-268-3909 x 262 216-217-3400 cell	etcole@ccdogle.org	

City of Lakewood, Ohio

12900 Madison Avenue ♦ Lakewood, OH 44107

Phone: (216) 529-6870

Fax: (216) 529-7676

Referrals/TDM Notifications: tdm.notifications@lakewoodoh.net

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Antoinette Gelsomino	Director	216-529-6687	antoinette.gelsomino@lakewoodoh.net	Bay Village Cleveland Fairview Park Lakewood Kamms Corner / Riverside Puritas / Longmead Rocky River Westlake Zip Codes: 44107, 44111, 44116, 44126, 44135, 44140, 44145
Colleen McNamara	Manager	216-529-6873	colleen.mcnamara@lakewoodoh.net	
Marjorie Korcheck	Case Manager	216-529-6881	marjorie.korcheck@lakewoodoh.net	
Christopher Salzer	Case Manager	216-529-6046	christopher.salzer@lakewoodoh.net	
Cierra Lozado	Case Manager	216-529-6044	Cierra.lozado@lakewoodoh.net	
Danielle Cariglio	Resource Specialist (PT)	216-529-6048	Danielle.cariglio@lakewoodoh.net	
Suzanne Shell	Resource Specialist (PT)	216-529-6047	Suzanne.shell@lakewoodoh.net	

Cuyahoga Metropolitan Housing Authority (Resident Services Department)
2573 East 43rd Street ♦ Cleveland, OH 44104

Phone: (216) 271-2387

Fax: (216) 432-5943

Referrals/TDM Notifications: quinna@cmha.net

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Kristie Groves	Director	216-271-3072	grovesk@cmha.net	Central Area Downtown
Tekisha Ruffin	Deputy Director	216-271-2428	ruffint@cmha.net	
Angela Quinn	Program Manager	216-361-2367 x 114	quinna@cmha.net	Zip Codes: 44104, 44115
Stacy Smith	Case Manager	216-271-2384	smiths@cmha.net	
Mercedes Thomas	Case Manager	216-271-2385	thomasm@cmha.net	
Sharmaine Dixon	Family Advocate	216-431-7656	sdixon@thefriendlyinn.org	
Vanessa Cunningham	Resource Specialist	216-431-7656	vcunningham@thefriendlyinn.org	

East End Neighborhood House
2749 Woodhill Dr. ♦ Cleveland, OH 44104

Phone: (216) 791-9378 or (216) 707-6000 **Fax:** (216) 791-9754

Referrals/TDM Notifications: jlevert@eenh.org , mgurley@eenh.org

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Zulma Zabala	Director	216-707-6004	zzabala@eenh.org	Buckeye Cleveland
Atunyese Herron	Chief Operating Officer	216-707-6022	aherron@eenh.org	
Jarrod Levert	NFSS Supervisor	216-707-6013	jlevert@eenh.org	Fairfax Garden Valley East 93 rd
Clay Williams	Wrap Specialist	216-707-6006	cwilliams@eenh.org	
Aminah Vargas	Wrap Around Specialist	216-707-6003	avargas@eenh.org	Woodland Hills Zip Codes: 44104, 44106
Micha Carpenter	Wrap Specialist	216-707-6019	mcarpenter@eenh.org	
Megan Gurley	Family & Community Resource Specialist & Visitation Coordinator	216-707-6025	mgurley@eenh.org	

**Harvard Community Services Center
18240 Harvard Avenue ♦ Cleveland, OH 44128**

Phone: (216) 991-8585

Fax: Scan all referrals/notifications to collab email

Referrals/TDM Notifications: Harvardcollab@gmail.com

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Elaine Gohlstin	President/CEO	216-991-8585 x 3102	Goldy715@aol.com	Bedford Bedford Heights Glenwillow Highland Hills (44128 only) Lee-Harvard North Randall Oakwood, Solon Warrensville (44128 only) Zip Codes: 44128, 44139, 44146
Julia Hayes	Program Director	216-991-8585 x 3114	juliahayesharvard@gmail.com	
Chalaine Williams	TDM/Staffing/Monitoring Supervisor	216-991-8585 x3112	Chalainew23@gmail.com	
Rachelle Jones	Evening/Weekends Visits/Data/Reports Monitor	216-991-8585 x3114	2rachelle.jones@gmail.com	
Michelle Oliver	Support System Specialist	216-991-8585 x 3109	michelle.harvardsc@gmail.com	
Gloria Greathouse	Case Manager	216-991-8585 x3126	Gloriagreathouse@gmail.com	
Ronald White	Case Manager	216-991-8585 x3106	rwhite.hcsc@gmail.com	
Earl Young	Resource Specialist/Visitation Monitor	216-991-8585 x 3110	eyoung136@gmail.com	
Yvette Thomas	Resource Specialist/ Coordinate Visitations/ Visitation Monitor	216-991-8585 x3134	ythomashcsc@gmail.com	

Heights Suburban Collaborative

Lead Agency: The Centers

1941 S. Taylor ♦ Cleveland, OH 44118

Phone: (216) 325-9132

Fax: (216) 320-9533

Referrals/TDM Notifications: heights.f2f@thecentersohio.org

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Tamerra Bailey	Director	216-325-9124	Tamerra.bailey@thecentersohio.org	Beachwood, Cleveland Heights Gates Mills, Highland Heights Lyndhurst, Mayfield Heights Mayfield Village, Moreland Hills Pepper Pike, Richmond Heights Shaker Heights, University Circle University Heights, Woodmere Zip Codes: 44040, 44106, 44118, 44120, 44121, 44122, 44124, 44143
Ruth Smith	Supervisor	216-325-9134	Ruth.smith@thecentersohio.org	
Shannon Flowe	Wrap Specialist	216-325-9133	shannon.flowe@thecentersohio.org	
Nisha Gilmore	Family Support Specialist	216-213-0700	gilmore@thecentersohio.org	
Pam Bradford	Family Support Specialist	216-325-9130	pamela.bradford@thecentersohio.org	
Arlene Castaneda	Resource Specialist	216-325-9132	arlene.castaneda@thecentersohio.org	

Northeast Community Based Services (East Cleveland & Euclid)

Lead Agency: Murtis Taylor Human Services System

16005 Terrace Road ♦ East Cleveland, OH 44112

Phone: (216) 681-2141

Fax: (216) 283-3882

Referrals/TDM Notifications: eastcleveland.collab2009@gmail.com

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Lovell Custard	Director	216-283-4400 x 2296	lcustard@murtistaylor.org	Cleveland East Cleveland Euclid Zip Codes: 44117, 44119 44123, 44132
Heather Brissett	Family Center Director	216-283-4400 x 2295	hbrissett@murtistaylor.org	
Tammi Swails-Colson	Supervisor	216-283-4400 x 2275 216-972-5040	tswails@murtistaylor.org	
Diane Swindler	Wrap Specialist	216-283-4400 x 2286 216-972-5022	dswindler@murtistaylor.org	
Malissa Gettis	Wrap Specialist	216-283-4400 x 2153 216-971-3931	mgettis@murtistaylor.org	
Brandi Glenn	Resource Specialist	216-283-4400 x 2273 216-972-5041	bleslie@murtistaylor.org	

Southwest Community Based Services (Parma)

Lead Agency: University Settlement

5210 Loya Parkway ♦ Parma, OH 44130

Phone: (440) 887-4873

Referrals/TDM Notifications: southwestcollab@universitysettlement.net

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Earl Pike	Director	216-641-8948 x235	Epik@universitysettlement.net	Berea, Brecksville, Broadview Heights, Brook Park, Brooklyn, Brooklyn Heights, Independence, Parma, Parma Heights, Middleburg Heights, North Olmsted, North Royalton, Olmsted Falls, Olmsted Township, Seven Hills, Strongsville Zip Codes: 44017, 44070, 44129, 44130,44131, 44133, 44134, 44136, 44138, 44141, 44142, 44144, 44147, 44149
Kristi Forsyth	Program Manager	440-842-7040	kforsyth@universitysettlement.net	
Chardae Williams	Case Manager	440-843-4525	cwilliams@universitysettlement.net	
Vacant	Case Manager	440-885-2421		
Vacant	Case Manager			
Evy Ash	Resource / Office Support	440-887-4873	eash@universitysettlement.net	

Southeast Community Based Services (Garfield)
Lead Agency: Murtis Taylor Human Services System
5522 Turney Road ♦ Garfield Heights, OH 44125

Phone: (216) 283-4400

Fax: (216) 518-0083

Referrals/TDM Notifications: garfieldcollab@gmail.com

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Lovell Custard	Director	216-283-4400 x 2296	lcustard@murtistaylor.org	Garfield Heights, Maple Heights, Valley View Zip Codes: 44125, 44137
Heather Brissett	Program Director	216-283-4400 x 2295	hbrissett@murtistaylor.org	
Alfrie Hudson	Intern Supervisor	216-283-4400 x 2051 216-868-6414 216-971-3908	ahudson@murtistaylor.org	
Michael Montgomery	Wrap Specialist	216-283-4400 x 2054 216-971-3930	mmontgomery@murtistaylor.org	
Linette Dyous	Resource Specialist	216-283-4400 x 2053 216-971-3925	ldyous@murtistaylor.org	

University Settlement
4800 Broadway Avenue ♦ Cleveland, OH 44127

Phone: (216) 641-8948

Fax: (216) 441-0818

Referrals/TDM Notifications: broadwaycollab@universitysettlement.net

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Earl Pike	Executive Director	216-641-8948 x 235	epike@universitysettlement.net	Cleveland Newburg Heights South Broadway Zip Codes: 44105, 44125, 44127
Karla Trammell	Supervisor	216-456-0904	ktrammell@universitysettlement.net	
Ricardo Camargo	Wrap Specialist	216-456-0905	rcamargo@universitysettlement.net	
Re'Ana Dixon	Wrap Specialist	216-456-0906	rdixon@universitysettlement.net	
Vacant	Wrap Specialist	216-641-2945		
Marilyn Perkins	Resource Specialist	216-641-0349	mperkins@universitysettlement.net	

West Side Community House
9300 Lorain Avenue ♦ Cleveland, OH 44102

Phone: (216) 771-7297

Fax: (216) 619-0701

Referrals/TDM Notifications: wfrn-meeting@wschouse.org

Lead Agency Staff	Title	Phone Number	Email Address	Service Areas
Rachelle Milner	Director	216-771-7297 ext. 325	rmilner@wschouse.org	Cleveland, Edgewater, Detroit Shoreway, Ohio City, Old Brooklyn, Stockyard, Tremont, West Boulevard Zip Codes: 44102, 44109, 44113
Daveda Hayes	Family Services Director	216-771-7297 x 346	dhayes@wschouse.org	
Maritza Matias	Family Advocate	216-771-7297 x 350	mmatias@wschouse.org	
Maya Hubbard	Family Advocate	216-771-7297 x327	mhubbard@wschouse.org	
Melissa Banks	Family Advocate	216-771-7297 x 339	mbanks@wschouse.org	
Kim Foster	Family Advocate (PT)	216-771-7297 x 351	kfoster@wschouse.org	
Rhonda Mays	Family Advocate (PT)	216-246-6088	rmays@wschouse.org	
Stephanie Allen	Resource Specialist	216-771-7297 x 323	sallen@wschouse.org	

Council for Neighborhood Leaders

Lead Agency Staff	Title	Phone Number	Email Address
Adrienne Hatten	Managing Director	216-707-6018	DrHatten@eenh.org

Division of Children & Family Services
3955 Euclid Avenue ♦ Cleveland, OH 44115

	Title	Phone	Fax	Email
Joseph Jackson	DCFS Sr. Manager	216-432-3506	216-420-0555	Joseph.jackson@jfs.ohio.gov
Bryan Stanton	Supervisor Foster/Adoption Recruitment	216-881-5972	216-420-0555	Bryan.stanton@jfs.ohio.gov
Kathleen Mannion	Administrative Assistant	216-881-4014	216-420-0555	kathleen.mannion@jfs.ohio.gov

2021 Community Based Services Meeting Schedule

Collaborative	Meeting Date	Meeting Time	Meeting Location
Bridging Unifying Community Services (Murtis Taylor – Mt. Pleasant)	2 nd Wednesday of the month *No meeting in August	2:45 PM	Murtis Taylor – Mt. Pleasant 13411 Union Avenue Cleveland, OH 44120
Catholic Charities – Fatima Center	3 rd Wednesday of the month No meeting in August & December	3:00 pm – 4:30 pm	Various Locations <i>(Contact collab for location)</i>
Catholic Charities – St. Martin de Porres	3 rd Wednesday of the month No meeting in November & December	12:30 pm – 2:00 pm	St. Martin de Porres Family Center 1264 East 123 rd Street Cleveland, OH 44108
City of Lakewood	4 th Thursday of the month * no meeting in June or July	12:30 pm – 2:00 pm	Lakewood Park Women’s Pavilion 14532 Lake Avenue Lakewood, OH 44107
Cuyahoga Metropolitan Housing Authority	4 th Tuesday of the month *No meeting in July & December	12:00 pm – 2:00 PM	Friendly Inn Settlement House 2386 Unwin Road Cleveland, OH 44104
East End Neighborhood House	3 rd Tuesday of the month *No meeting in March & July	10:00 am – 11:00 am Quarterly Meetings: 5:30 pm – 6:30 pm	East End Neighborhood House 2749 Woodhill Cleveland, OH 44104
Harvard Community Services Center			

Heights Suburban Collaborative (The Centers)	3 rd Thursday of the month * No meeting in June & July	9:30 am – 11:00 am	Heights Library Main Branch 2345 Lee Road Cleveland Heights, OH 44118
Northeast Community Based Services (Murtis Taylor – East Cleveland)	3 rd Tuesday of the month * No Meeting in June & December	11:45 am – 2:00 pm	Various Locations (Contact Tammi Swails-Colson or Brandi Glenn for location)
Southwest Community Based Services (Parma)	4 th Thursday of the month	9:00 AM	Various Locations <i>(Contact collab for location)</i>
Southeast Community Based Services (Murtis Taylor – Garfield)	3 rd Thursday of the month	3:30 pm	Various Locations <i>(Contact collab for location)</i>
University Settlement	4 th Wednesday of every even month * No meeting in August & December	3:00 – 4:30 pm	Various Locations <i>(Contact collab for location)</i>
Westside Family Resource (Westside Community House)	3 rd Thursday of the month * No meeting in July & August	10:00 am	Various Locations <i>(Contact collab for location)</i>

2021 Temporary Collaborative Visitation Information

Collaborative	Contact Person / Scheduler	Contact Number / Email	Location of Family Visits	Visitation Hours
Catholic Charities - Fatima Family Center	Sheila Ferguson	216-361-1244	6809 Quimby Ave Cleve. 44103 (FAH) 6600 Lexington Ave Cleve. 44103 (FFC)	W & Th 9am-5:30pm
Catholic Charities - St. Martin De Porres	Carmen Williams Ginny Hearn	216-268-3909 x 267 crwilliams@ccdogle.org 216-268-3909 x224 vhearn@ccdogle.org	1264 E. 123rd Street, Cleve., 44108	Mon, Wed, Thu, Fri: 9-5pm Tue: 9-8pm 3rd Saturday each Month: 9-2pm
City of Lakewood	Colleen McNamara	216-529-6870 tdm.notifications@lakewoodoh.net	12900 Madison Ave Lkwd, 44107 12400 Madison Ave Lkwd, 44107	M-F: 9am-5pm Evenings by Apt Only.
Cuyahoga Metropolitan Housing Authority	Angela Quinn (CMHA) Vanessa Cunningham	216-271-2387 Quinna@cmha.net 216-431-7656 vcunningham@thefriendlyinn.org	2754 E. 43 rd St., Cleve. 44104 2386 Unwin Rd., Cleve. 44104	M-F: 8am-1pm & 1pm-5pm @ E.43rd & Unwin Appt.@Unwin
East End Neighborhood House	Megan Gurley	(216) 707-6025 mgurley@eenh.org	2749 Woodhill Road, Cleveland, 44104	Monday - Friday 10:00 AM - 6:00 PM, Sat. 9am-2pm.
Harvard Community Services Center	Julia Hayes	216-991-8585 x 3114 juliahayesharvard@gmail.com	18240 Harvard Ave Cleveland, OH 44128	M-F: 10am-6pm Saturdays: 10am-2pm
Murtis Taylor - Garfield	Linette Dyou	216-283-4400 ext. 2053 ldyous@murtistaylor.org	13422 Kinsman Rd., Cleveland, OH 44120	M-F: 9am-6pm
Murtis Taylor - Mt. Pleasant	Keturah Thompson	216-283-4400 x2304 kthompson@murtistaylor.org	113422 Kinsman Rd., Cleveland, OH 44120	M-F: 9am-6pm
Murtis Taylor -East Cleveland	Brandi Glenn	216-283-4400 ext. 2273	13422 Kinsman Rd., Cleveland, OH 44120	M-F: 9am-6pm.
Southwest Community Based Services (Parma)	Kristi Forsyth	440-842-7040 forsythk@parmacityschools.org	11212 Snow Road, Parma OH 44140	M - F 9-5:30 Weekends & Evenings by appts.
The Centers	Tamera Bailey	216-325-9124 tamera.bailey@thecentersohio.org	1941 S. Taylor Rd, Cleve. Hts. 44118	T-F: 10am-8pm
University Settlement	Marilyn Perkins Karla Trammell	216-641-0349 Mperkins@universitysettlement.net ktrammel@universitysettlement.net	4909 Mead, Cleve., 44127	M-Thu 9am-7pm, F 9am-5pm, Sat. 9am-2pm
Westside Community House	Marla Bell Kim Foster	216.771.7297 x323 wfn-meeting@wschouse.org	9300 Lorain Ave. Cleve. 44102	Tues.-Wed.: 4pm-7pm Saturday: 10am-2pm